

Vinyl has come a long way in style and design. Offered in sheets, tiles and planks, today's vinyl floors offer superior styles with easy maintenance.

**Please be aware of the following that may exist before and after installation.**

### **BUBBLES**

You may notice some bubbles in your sheet vinyl floor after installation. This is common and they generally dissipate within 24 hours. If they are still visible after 24 hours please contact the salesperson.

may notice a slight grout haze after the grouting is done. This can be buffed off 24 hours after the grout has been installed with a damp towel or sponge. Grout must be cleaned to keep it looking good.

### **PROTECTION**

Do not move any heavy appliances or objects across your floor without protecting it first. Vinyl can tear and gouge. Protect your floor by installing felt pads on all furniture and chairs. Rolling chairs can damage a vinyl floor quickly. Keep the area where rolling chairs are free of sand and dirt. There is no warranty against damage caused by rolling chairs.



### **VINYL TILES AND PLANK FLOORS**

These products by nature are designed to have a "tile" or "wood" appearance. You will notice lines and minor gaps in these products. Color and style will greatly affect the visibility of lines and gaps.

### **GROUTABLE VINYL**

The grout used is very similar to ceramic grout. Grout must cure 48 hours before applying any water to the floor. You

### **WALL / BASEBOARDS / CEILING NAIL POPS**

Our installers will use caution while in your home to prevent marking baseboards and walls, however some minor scratching and marking can occur during removing your old flooring. Randy's Flooring is not responsible nor do we reimburse for minor scratches, marks and nail pops in drywall or baseboards. Base that is removed and rehung may not be tight at joints. Quarter round may be needed in some areas.

## FLOOR PREP / UNFORESEEN SUB FLOOR ISSUES

While the estimator is in your home he/she will determine what is needed to properly prepare your sub-floor for installing your vinyl floor. There are times unforeseen issues that will arise upon removing your existing floor. If items such as old adhesives, loose sub-floor, rot, insect damage or mold are found it must be addressed before installing your new vinyl floor. If we can repair the floor an extra charge will apply. In some cases another contractor at

grandfather clocks, pianos, large entertainment units and pool tables. Please make arrangements in advance to have these items moved. Your HVAC system must be operational for us to install your floor. The temperature must remain at a minimum of 65°.

## DUST

Dust will be generated from removing existing floor coverings, cutting and installing the material. Our installers



which point your floor will not be installed until the damage is repaired must perform repairs. Randy's Flooring is not responsible for unforeseen issues.

## PREPARATION

Please remove all personal items, clothing, toys, small furniture, breakables, remove china from hutch, empty bottoms of closets, remove linens from beds, remove drawers from dressers, disconnect and remove any electronics, computers, TV's. It is important to have this completed before the installer arrives at your home. We will remove doors and re-hang them as needed; however if they need to be cut the installer will leave them off so you can arrange to have them cut. We do not cut doors. Randy's Flooring does not move delicate items such as

will do everything possible to minimize dust; however it is not possible to eliminate it. Randy's Flooring does not pay or reimburse for cleaning up dust.

## ELECTRICAL / ALARM WIRES AND PIPES

Randy's Flooring is not responsible for cut, pierced or broken electrical/alarm wires or pipes that are improperly placed/ran in walls, along baseboards, under floors and not in accordance with your local building code.

**You should be present when the installers arrive to review the job, confirm color and style. Please understand an extra service charge may apply for any extra work incurred due to unforeseen problems with your sub-floor or lack of proper preparation leading to extra time spent on your job by the installers.**

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_