

Laminate Flooring brings the best of both worlds together for customers who want the natural look of wood or stone with a minimal amount of maintenance.

**Please be aware of the following that may exist before and after installation.**

### **FLOATING FLOOR DEFLECTION**

Laminate is a floating floor. This means it "rests" on your existing sub-floor. There is no such thing as a perfectly flat floor. You will notice that the floor moves or "deflects" when walking on it. This may be more noticeable in some parts of the floor versus others. Your installer will check

### **MOLDINGS**

Laminate floors require transitions at all doorways, hallways, and sliders. Since laminate "floats" each manufacturer requires the floor to be "broken" when going from large areas into small openings, generally under 4' wide.

### **TEMPERATURE / MOISTURE / HUMIDITY**

Laminate is a wood by-product. It will retain and give off moisture. Temperature, moisture and humidity all affect laminates. Ideally your home should always be between 65° and 75° and 35% to 55% humidity. Changes in moisture around your home will affect your laminate floors. Crawl spaces, landscaping, clogged gutters, sprinklers



to the best of their ability the levelness of your sub-floor. There are times some floor coverings such as carpet will hide sub-floor issues. If we discover any issues upon removing your existing flooring the installer will bring it to your attention immediately. There may be an extra charge to repair or level your sub-floor.

etc. can all raise moisture levels in and around your home thus affecting the laminate. Everything listed above is the responsibility of the homeowner to maintain.

### **SCRATCHING AND DENTS**

While laminate is very resilient it can still scratch and dent. Putting walk off mats by doors, keeping your floor swept, putting felt protectors on chairs and furniture will all help prevent scratches and dents.

### WALLS / BASEBOARDS / CEILING NAIL POPS

Our installers will use caution while in your home to prevent marking baseboards and walls; however some minor scratching and marking can occur during removal of your old flooring and installation of your laminate. Base that is removed and rehung may not be tight at joints. Quarter round may be needed and should not be nailed through laminate. Drywall nail pops can occur while removing your old flooring. Randy's Flooring is not responsible nor do we reimburse for minor scratches, marks and nail pops in baseboards or drywall.

large entertainment units, and pool tables. Please make arrangements in advance to have these items moved. Your HVAC system must be operational for us to install your floor. The temperature must remain at a minimum of 65°.

### DUST

Dust will be generated from removing existing floor coverings, cutting and installing the new material. Our installer's will do everything possible to minimize dust; however it is not possible to eliminate it. Randy's Flooring does not pay or reimburse for cleaning up dust.



### CABINETS / BUILT-INS

Cabinets and built-ins cannot be installed on top of laminate.

### PREPARATION

Please remove all personal items, clothing, toys, small furniture, breakables, remove china from hutch, empty bottoms of closets, remove linens from beds, remove drawers from dressers, disconnect and remove any electronics, computers, TV's. It is important to have this completed before the installer arrives at your home. We will remove doors and re-hang them as needed; however if they need to be cut the installer will leave them off so you can arrange to have them cut. We do not cut doors. Randy's Flooring does not move delicate items such as grandfather clocks, pianos,

### ELECTRICAL / ALARM WIRES AND PIPES

Randy's Flooring is not responsible for cut, pierced or broken electrical/alarm wires or pipes that are improperly placed/ran in walls, along baseboards, under floors and not in accordance with your local building code.

**You should be present when the installers arrive to review the job, confirm selection and color. Please understand an extra service charge may apply for any extra work incurred due to unforeseen problems with your sub-floor or lack of proper preparation leading to extra time spent on your job by the installers.**

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_